

# Day Centre Team Leader Volunteer

Genesis Centre, Hill Street, Poole

## About the role

The role requires experienced volunteers to provide practical support and leadership for the day to day running of the Genesis Centre, to individuals who are homeless or vulnerably housed.

You will lead a small team carrying out a variety of tasks including kitchen duties and practical support to oversee the efficient and safe running of the service. You will ensure you have sufficient volunteer cover on your shift by communicating with identified volunteers, ensuring correct policies and procedures are being adhered to, whilst also carrying out a number of duties to ensure a safe environment for our service users.

Experience in working with teams to provide support services is desired, but most importantly we require people who can show patience, commitment, and an enthusiasm to support those in need.

## About Routes to Roots

Routes to Roots is a Poole charity with a Christian ethos providing a personalised service to rough sleepers and vulnerably housed adults. We provide basic necessities, such as hot food, clothing and sleeping bags as well as access to key administrative services such as internet access and a postal address. We provide a venue for our partner services to work with clients on a one-to-one basis. We also organise motivational activities and assist those who are placed in accommodation to remain in their tenancy.

## What will you gain from volunteering at Routes to Roots

**Administrative Skills:** You will learn to juggle and manage several processes.

**Teamwork:** You will be an integral part of a team working towards one outcome.

**Ability to get creative:** Using your creative skills and experience to find solutions for our service users.

**Role satisfaction:** You will get to see the benefits of your hard work and know you have made a difference.

**Improve skills and gain experience:** You can develop leadership skills to help improve your employability.

### **What you can expect from Routes to Roots**

We will provide you with an appropriate induction and ongoing support.

We will ensure a safe and fun volunteering environment.

We will provide you with a written reference if required.

We will provide employability skills training if you require.

### **What Routes to Roots require from you**

A commitment of 3 hours a week if possible (But we can be flexible!)

To attend monthly meetings with other Team Leaders

Compliance with all policy and procedures as well as our volunteer agreement

A positive approach to our work and proactively seek to improve our community