

Day Centre Support, Volunteer

Genesis Centre, Hill Street, Poole

About the role

The role requires supportive and empathic individuals to provide practical support for the day to day running of Genesis Centre, working with individuals who are homeless or vulnerably housed.

You will be working as part of small team carrying out a variety of tasks. These tasks will include administrative duties such as manning the reception and record keeping, signposting and ensuring service users can liaise with relevant support agencies. You will also be required to provide practical support such as managing the washing of clothes, providing service users with access to showers and maintaining the cleanliness and safety of Genesis Centre itself.

No experience is necessary, but we require people who can show patience, commitment, and an enthusiasm to support those who require our support.

About Routes to Roots

Routes to Roots is a Poole charity with a Christian ethos providing a personalised service to rough sleepers and vulnerably housed adults. We provide necessities, such as hot food, clothing and sleeping bags as well as access to key administrative services such as internet access and a postal address. We provide a venue for our partner services to work with clients on a one-to-one basis. We also organise motivational activities and assist those who are placed in accommodation to remain in their tenancy.

What will you gain from volunteering at Routes to Roots

Administrative Skills: You will learn to juggle and manage several processes.

Teamwork: You'll be an integral part of a team working towards one outcome.

Ability to get creative: Using your creative skills and experience to find solutions for our service users.

Role satisfaction: You will get to see the benefits of your hard work and know you have made a difference.

A sense of purpose and structure: It will give you an opportunity to fill your time constructively and have a positive impact on people's lives.

What you can expect from Routes to Roots

We will provide you with an appropriate induction and ongoing support.

We will ensure a safe and fun volunteering environment.

We will provide you with a written reference if required.

We will provide employability skills training if you require.

What Routes to Roots require from you

A commitment of 3 hours a week if possible (But we can be flexible!)

Compliance with all policy and procedures as well as our volunteer agreement.

A positive approach to our work and proactively seek to improve our community.