

KEY SERVICES TO CLIENTS

Thrice Weekly Afternoon Wellbeing Drop-Ins

Afternoon Drop-Ins provide an environment for outreach, guidance, and support. Their aim is to help the participants move on from meeting their most basic needs into 'normal' society that would include housing and independent living. They are dedicated to practical matters and wellbeing with the involvement of other people and agencies, such as drug, alcohol and mental health outreach teams, Poole Housing advisors, mobile dentist, Homeless Health nurse and hairdresser. A sandwich lunch and hot and cold drinks are provided. Fortnightly, a Sunday lunch is provided by local churches.

Twice Weekly Evening Drop-Ins

Drop-In sessions provide a safe environment for people to meet and talk, which allows everyone to build relationships with trust. A hot meal and hot and cold drinks are provided at each session. Clothing, sleeping bags, and move-in packs for those moving into accommodation are also provided, as needed. A volunteer chiropodist provides care on the last Friday of each month.

In 2018-19 267 individuals attended the five drop-ins.

Supported Housing

In 2015, thanks to the support of a national Christian social enterprise, Green Pastures, R2R became able to offer its first supported accommodation and, as at February 2019, has taken six of Poole's rough sleepers off the streets, with three moving on to independent housing.

Breakfast for Rough Sleepers

Since 2010 R2R has provided rough sleepers with a cooked breakfast during the winter months. In 2018-19 we provided 34 rough sleepers with breakfast.

Client Support

R2R provides individual client support for benefit claims, calls to agencies, doctors, landlords, etc., and one to one professional counselling and referrals to other support agencies. In addition clients are given access to a landline telephone, computer and postal care of address.